

Welcome to ElderONE

ElderONE is Rochester Regional Health's Program of All-Inclusive Care for the Elderly (PACE), which also qualifies as a New York State Managed Long-Term Care program.

ElderONE offers adults 55 and over living with ongoing medical needs an innovative approach to senior health care. This long-term care program provides the entire continuum of medical care and support services, allowing participants to maintain their independence in the comfort of their homes without compromising their health or safety.

Our Mission

To preserve and sustain the independence of chronically ill or disabled individuals by providing comprehensive medical care and support services that allow them to enjoy the highest quality of life in their own homes and communities.

Contact Us Today

P 585.922.2831

Toll Free 855.457.4636

Toll Free TTY 800.662.1220

ElderONE.org

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All services provided to ElderONE participants are provided by ElderONE, an affiliate of Rochester Regional Health. Participants may be liable for the costs of unauthorized or out-of-PACE program network services, except for emergency services.

Conflict-Free Evaluation and Enrollment Center (CFEEC) is a program of New York State Medicaid which determines your eligibility to join a Managed Long Term Care Plan (MLTC). If you are a Medicaid beneficiary (or are pending Medicaid) and wish to enroll in ElderONE, you must first contact Maximus to complete the CFEEC requirement at 855.222.8350 to arrange for an evaluation.

ElderONE complies with applicable federal civil rights laws and does not discriminate on the basis of race, creed, color, national origin, sex (including gender identity or status of being transgender), sexual orientation, age, or physical or mental disability (including gender dysphoria), developmental disability, type of illness or condition, or source of payment.

ATENCIÓN: Si usted habla español, existen servicios de ayuda del lenguaje gratuitos disponibles para usted. Contacte a ElderONE al 585.922.2831 para recibir ayuda.

注意：您如果讲中文，则可免费得到语言协助服务。请致电 585.922.2831，联系 ElderONE，以便取得协助。

ElderONE

An Affiliate of
Rochester Regional Health

SRS4250

SENIOR CARE *that*
CHANGES LIVES



INDEPENDENT LIVING. COORDINATED CARE. PEACE OF MIND.

Program of All-Inclusive Care for the Elderly

ElderONE

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Rochester Regional Health

Personalized Services

Our ElderONE interdisciplinary care team will work with you and your family to develop an individualized care plan, carefully selecting the services needed to maintain your independence, dignity, and quality of life. As care needs evolve, the care team adjusts your care plan as needed.

For your convenience, care can be provided in a variety of settings—in the home, at an ElderONE PACE Center, in a nursing home, or a hospital.

ElderONE services include, but are not limited to:

Medical Care Services

- Primary care
- Specialty care
- Acute hospital and long-term care
- Emergency and urgent care
- Medications and medication management
- Outpatient lab tests and X-rays
- Medical equipment

Rehabilitation Services

- Physical therapy
- Occupational therapy
- Speech therapy

Supportive Care Services

- Adult day care
- Social services
- Recreation therapy
- Personal care
- Chaplain services
- Meal service
(available at our ElderONE PACE Centers)
- Transportation to and from program-related medical and support services

Additional PACE Program Benefits

- Consumer Directed Personal Assistance Program (CDPAP/CDPAS)
- Community First Choice Option (CFCO)
- Diabetes prevention

Dedicated Care Team

When caring for you in the community, ElderONE operates as an interdisciplinary team—all of whom are specially trained in the aging process. With your help, and the help of your loved ones, our team is able to get to know you and understand your preferences in order to help you work toward your unique goals.

Your care team includes:

 Registered Dietitians	 Chaplains	 Geriatric Physicians
 Professional Drivers	 Social Workers	 Registered Nurses
 Care Aides (Personal, Home Health)	 Licensed Therapists (Occupational, Physical, Recreational)	 PACE Day Center Manager



Eligibility Requirements

To be eligible for ElderONE, individuals must:

- Be 55 years or older
- Need community-based, long-term care for more than 120 days
- Be able to live safely in the community with ElderONE assistance
- Have Medicaid or be Medicaid eligible (unless paying privately)

Who Can Benefit From ElderONE?

- Individuals who need their medical care provided or coordinated by one interdisciplinary team consisting of geriatric specialists
- Individuals who have difficulty scheduling and attending medical appointments
- Individuals who want to engage in recreational and social activities and receive medical care, personal care, and supervision during the day in an adult day health center
- Caregivers and family members who want to keep their loved one at home as long as possible with supportive services and home care

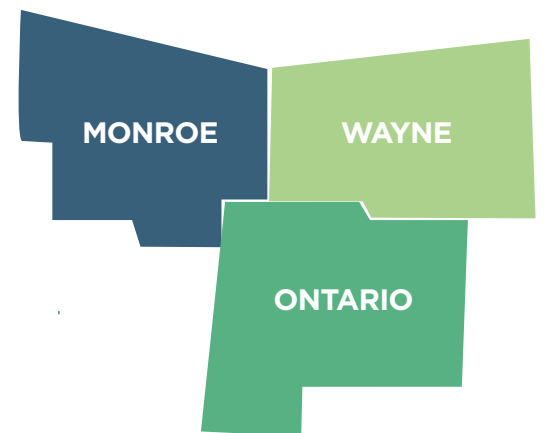
Counties We Serve

Hudson PACE Center
2066 Hudson Ave
Rochester, NY 14617

Emerson PACE Center
800 Emerson St
Rochester, NY 14613

North Park PACE Center
335 North Park Dr
Rochester, NY 14609

Silver Hill PACE Center
1000 Technology Pkwy
Newark, NY 14513



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